

## ***MDLand International Corporation - Notice of Data Event***

MDLand International Corporation (“MDLand”) is notifying individuals of a recent event that may impact the security of information related to certain current or former patients of MDLand customers. As an electronic medical records (“EMR”) vendor, MDLand maintains certain data and medical information regarding patients of the providers which it serves. Some information relating to individuals may have unfortunately been impacted in connection with this event. For clarity, this event occurred at MDLand and did not involve access to the systems of the health care providers that MDLand serves. Although MDLand presently has no evidence that any such information has been used to commit identity theft or fraud, MDLand is providing information about the incident, steps taken since discovering the incident, and resources available to individuals to help protect their information from possible misuse, should they feel it is appropriate to do so.

***What Happened?*** On May 2, 2025, MDLand became aware that certain computer systems in our environment were inaccessible. MDLand promptly took steps to secure our systems and launched an investigation with the assistance of cybersecurity specialists to determine the full nature and scope of the event. The investigation determined that an unknown actor encrypted a limited number of MDLand systems on May 1, 2025, and may have accessed certain information stored within one specific database on those systems (the “Impacted Database”). MDLand found no evidence from its investigation that the unauthorized actor actually viewed or exfiltrated patient records within the Impacted Database, but is providing notice via a mailed letter to potentially impacted individuals whose information was included in the Impacted Database.

Additionally, because of the encryption of MDLand systems, MDLand could no longer access certain electronic medical records. MDLand worked diligently to restore and capture as much data and patient records as possible, but some records from April 1, 2025 to May 1, 2025 may not have been recovered or fully recreated. This means that for certain individuals, MDLand is missing certain data that was input into the electronic medical record system during this period (the “Unrecoverable Information”). For these individuals, the investigation also found no evidence that their data was actually viewed or exfiltrated by any unauthorized person(s), but MDLand is providing notice via a mailed letter to individuals who may have experienced data loss in connection with this event.

***What Information Was Affected?*** The information that may have been involved is as follows:

- For individuals whose information was included in the Impacted Database, impacted information may include certain individuals’ names, date of birth, gender, marital status, address, phone number, and prescription information.
- For individuals who experienced data loss, the Unrecoverable Information may include certain patients’ name, treatment plan information, and providers’ notes about a patient, for the period of April 1, 2025, to May 1, 2025.

**Importantly, this event did not involve access to Social Security number, health benefits information, or financial account information. Furthermore, MDLand is not aware of any information which has been subject to fraudulent misuse as a result of this event.**

***What MDLand is Doing.*** The confidentiality, privacy, and security of information in our care is among our top priorities. Upon becoming aware of this incident, we immediately took steps to confirm the security of our systems and to determine what information was potentially impacted. We implemented additional security measures, and we are reviewing our existing security policies to further protect against similar incidents moving forward. We also promptly reported this incident to federal law enforcement. Furthermore, MDLand is offering complimentary access to credit monitoring and identity theft protection (up to 12 months) to potentially affected individuals.

***For More Information.*** If you believe you are potentially impacted by this incident or have additional questions, you may contact our dedicated assistance line at 1-833-918-5861 toll-free between the hours of 6:00 a.m. and 6:00 p.m., Monday through Friday or by writing to MDLand at PO Box 650037, Fresh Meadows, NY 11365.

***What Affected Individuals Can Do.*** MDLand is unaware of any actual or attempted misuse of any information as a result of this event. We nevertheless encourage potentially affected individuals to remain vigilant against incidents of identity theft and fraud by reviewing their account statements and explanation of benefits for unusual activity. Additional information can be found in the below *Steps You Can Take To Help Protect Personal Information* section of this notice.

## **STEPS YOU CAN TAKE TO HELP PROTECT PERSONAL INFORMATION**

### **Monitor Your Accounts**

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other

account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

<b>Equifax</b>	<b>Experian</b>	<b>TransUnion</b>
<a href="https://www.equifax.com/personal/credit-report-services/">https://www.equifax.com/personal/credit-report-services/</a>	<a href="https://www.experian.com/help/">https://www.experian.com/help/</a>	<a href="https://www.transunion.com/credit-help">https://www.transunion.com/credit-help</a>
1-888-298-0045	1-888-397-3742	1-833-799-5355
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

### **Additional Information**

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.

*For New York residents*, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.